

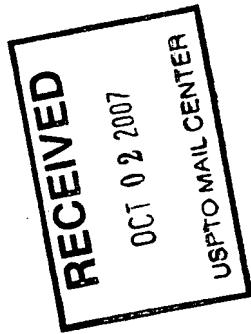
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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/621,930	07/17/2003	Susann Marie Keohane	AUS920030357US1	2228
7590	08/24/2007		EXAMINER	
Barry S. Newberger 1201 Main Street P.O. Box 50784 Dallas, TX 75250-0784			HUSSAIN, TAUQIR	
			ART UNIT	PAPER NUMBER
			2152	
			MAIL DATE	DELIVERY MODE
			08/24/2007	PAPER

**Please find below and/or attached an Office communication concerning this application or proceeding.**

The time period for reply, if any, is set in the attached communication.

<b>Office Action Summary</b>	Application No.	Applicant(s)
	10/621,930	KEOHANE ET AL.
	Examiner	Art Unit
	Tauqir Hussain	2152

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --

**Period for Reply**

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS, WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

**Status**

- 1) Responsive to communication(s) filed on 18 June 2007.
- 2a) This action is FINAL.                            2b) This action is non-final.
- 3) Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

**Disposition of Claims**

- 4) Claim(s) 3,10 and 17 is/are pending in the application.
- 4a) Of the above claim(s) \_\_\_\_\_ is/are withdrawn from consideration.
- 5) Claim(s) \_\_\_\_\_ is/are allowed.
- 6) Claim(s) 3,10 and 17 is/are rejected.
- 7) Claim(s) \_\_\_\_\_ is/are objected to.
- 8) Claim(s) \_\_\_\_\_ are subject to restriction and/or election requirement.

**Application Papers**

- 9) The specification is objected to by the Examiner.
- 10) The drawing(s) filed on \_\_\_\_\_ is/are: a) accepted or b) objected to by the Examiner.  
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).  
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).
- 11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

**Priority under 35 U.S.C. § 119**

- 12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
- a) All    b) Some \* c) None of:
  1. Certified copies of the priority documents have been received.
  2. Certified copies of the priority documents have been received in Application No. \_\_\_\_\_.
  3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).

\* See the attached detailed Office action for a list of the certified copies not received.

**Attachment(s)**

- |  |   |
|--|---|
| 1) <input checked="" type="checkbox"/> Notice of References Cited (PTO-892)          | 4) <input type="checkbox"/> Interview Summary (PTO-413)           |
| 2) <input type="checkbox"/> Notice of Draftsperson's Patent Drawing Review (PTO-948) | Paper No(s)/Mail Date. _____                                      |
| 3) <input type="checkbox"/> Information Disclosure Statement(s) (PTO/SB/08)          | 5) <input type="checkbox"/> Notice of Informal Patent Application |
| Paper No(s)/Mail Date _____  | 6) <input type="checkbox"/> Other: _____                          |

***Response to Amendment***

1. This office action is in response to amendment /reconsideration filed on 06/18/2007, the amendment/reconsideration has been considered. Claims 1-2, 4-9, 11-16 and 18-20 are canceled. Claims 3,10 and 17 are pending for examination, the rejection cited as stated below.

***Response to Arguments***

2. A telephonic interview was held on June 6, 2007 with applicants' attorney Bobby Voigt, claims 2 and 3 were discussed under 112 second paragraph rejection along with art rejection under 102(e) as being anticipated and Examiner agreed to update the search.

**DETAILED ACTION**

***Claim Rejections - 35 USC § 102***

3. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless –

(e) the invention was described in (1) an application for patent, published under section 122(b), by another filed in the United States before the invention by the applicant for patent or (2) a patent granted on an application for patent by another filed in the United States before the invention by the applicant for patent, except that an international application filed under the treaty defined in section 351(a) shall have the effects for purposes of this subsection of an application filed in the United States only if the international application designated the United States and was published under Article 21(2) of such treaty in the English language.

4. Claims, 3, 10 and 17 are rejected under 35 U.S.C. 102(e) as being anticipated by Xue et al. (Patent No.: US 6,782,414 B1), hereinafter "Xue".

5. Applicant's arguments have been considered but are moot in view of the new ground(s) of rejection.

6. As to claim 3,10 and 17 (product, method, system etc.) Xue discloses, if a failed delivery e-mail message is received, setting an indicator associated with an address of an addressee corresponding to the failed delivery message (Xue, Fig.8D, Element-828, 834 and 842, Col.12, lines 42-60, where stop icon is associated with failed delivery messages corresponding to the failed email delivery addresses); and displaying said address in conjunction with a perceptive cue in response to said indicator being set (Xue, Fig.5 and Fig.8D, Element-828, 834 and 842, Col.12, lines 42-60, where stop icon is associated with failed delivery messages corresponding to the failed email delivery addresses and messages are still waiting to be delivered); wherein, if said indicator is set (Xue, Fig.8D, Element-828, 834 and 842, Col.12, lines 42-60, where stop icon is associated with failed delivery messages corresponding to the failed email delivery addresses), said indicator is operable for clearing in response to said address becoming accessible (Xue, Fig.3, Elements 303-306, Col. 8, lines 30-37, where 304 is reconciled module means if address matches than in next step indicator or status gets updated); and clearing said indicator in response to subsequently receiving an e-mail originated from the address of the addressee corresponding to the failed delivery

message (Xue, Fig.3, Elements 301-306, Col.8, lines 38-57, where at step-305 status gets updated after address becomes accessible or reconciled).

**Examiner's Note:** Examiner has cited particular columns and line numbers in the references, as applied to the claims above for the convenience of the applicant. Although the specified citations are representative of the teachings of the art and are applied to the specific limitations within the individual claim, other passages and figures may apply as well. It is respectfully requested from the applicant in preparing responses, to fully consider the references in its entirety as potentially teaching of all or part of the claimed invention, as well as the context.

### ***Conclusion***

7. **THIS ACTION IS MADE FINAL.** Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

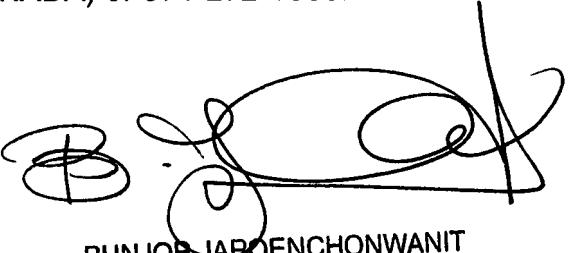
A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after the end of the THREE-MONTH shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the mailing date of this final action.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Tauqir Hussain whose telephone number is 571-270-1247. The examiner can normally be reached on 7:30 AM to 5:00 PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Bunjob Jaroenchonwanit can be reached on 571 272 3913. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

TH

  
BUNJOB JAROENCHONWANIT  
SUPERVISORY PATENT EXAMINER

8/19/7

<b>Notice of References Cited</b>		Application/Control No.	Applicant(s)/Patent Under Reexamination	
		10/621,930	KEOHANE ET AL.	
Examiner		Art Unit		Page 1 of 1
Tauqir Hussain		2152		

**U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A	US-6,782,414	08-2004	Xue et al.	709/206
*	B	US-2003/0164990 A1	09-2003	Watanabe, Masashi	358/402
*	C	US-2004/0172454 A1	09-2004	Appelman et al.	709/206
*	D	US-6,963,910	11-2005	Belknap et al.	709/223
*	E	US-6,763,377	07-2004	Belknap et al.	709/223
*	F	US-6,496,573	12-2002	Ichimura, Norihiko	379/100.06
*	G	US-2003/0063326 A1	04-2003	Kiyono et al.	358/440
*	H	US-7,117,259	10-2006	Rohwer, Cary Lane	709/223
*	I	US-2004/0010558	01-2004	Saito et al.	709/206
*	J	US-7,069,302	06-2006	Saito et al.	709/206
*	K	US-6,618,749	09-2003	Saito et al.	709/207
*	L	US-6,963,993	11-2005	Semancik et al.	714/2
*	M	US-2007/0174402	07-2007	Tomkow, Terrance A.	709/206

**FOREIGN PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

**NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	
	V	
	W	
	X	

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.